



Xchange Terms of Reference (September 2019)

Xchange aspires to be the voice of the community during the regeneration.

Purpose

To bring representative partners together from the public, private (developers) and voluntary sector to identify common issues & concerns for the community during the regeneration process and to identify the appropriate, proactive action.

Principles

C – Collective Action / Collaboration / Cooperation

- Work openly together as a collective for the greater good of the Whitehill & Bordon residents; rather than for personal and / or organisational vested interests.

P – Positive / Proactive / Problem-solving

- Identify and implement proactive actions.
- Collectively come up with solutions to problems.
- Identify opportunities for a positive change.

R – Respect / Roles / Responsibilities

- Respect and utilise the roles, influence and skills each member of Xchange brings, has within their organisation.
- Openly welcome invited guests and speakers; actively listen to their updates; ask relevant, subject related questions; and respect their role & influence in the regeneration.

Xchange operates during the regeneration as it is a period of unprecedented change for the town. Xchange Terms of Reference to be reviewed on a yearly basis by the group.

Objectives

- Enable residents to be informed and empowered during the regeneration process.
- Identify community needs, gaps & concerns and identify a proactive response.
- Identify, promote and celebrate good community news.
- Help foster a real sense of community spirit, by encouraging the coming together of new and existing residents.



Roles & Responsibilities of Xchange and all its members

- Deliver the objectives outlined above.
- Be a channel for residents to raise concerns and questions about the regeneration.
- Identify the relevant Xchange member to respond to, or proactively follow up with the body they represent, the concerns raised.
- Support the normal/ statutory routes for raising concerns and influencing decisions.
- Ensure that queries raised by the community are responded to in a timely fashion.
- Receive time-appropriate updates on the regeneration from partners of the regeneration and to communicate the messages to the community.
- Ensure a regular flow of communication between the regeneration partners to enable the sharing of information.
- Report on progress to the Delivery Implementation Board.
- To meet six-weekly – 2 weeks after DIB meetings.

Working Sub-groups

- Established as and when needed to deliver (and help source funding for) agreed projects that seek to meet identified needs and fill gaps.
- Sub-groups membership to be flexible to meet needs on the identified theme.

Xchange Membership

Councillor representation from:

- East Hampshire District Council (including the **Chair** & W&B Member Project Lead)
- Whitehill Town Council (including the **Deputy Chair**)
- Hampshire County Council

Core officer representation from:

- Barratt & David Wilson Homes
- Community First
- East Hampshire District Council
- Hampshire County Council
- Local Churches
- Radian
- Whitehill & Bordon Community Association
- Whitehill & Bordon Community Trust
- Whitehill & Bordon Regeneration Company
- Whitehill & Bordon Town Partnership
- Whitehill Town Council

The Chair, in consultation with the Deputy Chair, may invite additional members to the group as and when required depending on the subject matter.